To Our Valued Customers and Business Partners

Report on Cyberattack Against Our Company (Update)

June 12, 2026

In our announcement dated May 26, 2026, entitled “Report on Cyberattack Against Our Company,” we disclosed that our servers had been targeted in a cyberattack by a third party.

We are writing to inform you that, in the course of the investigation, we have recently confirmed that there is a high likelihood that data was exfiltrated from our servers.

We would like to reiterate our sincere apologies to our customers, suppliers, and other business partners for the significant concern and inconvenience this cyberattack may have caused.

1. Overview of the Incident

At approximately 12:00 a.m. (Japan Standard Time) on Sunday, May 17, 2026, we received an internal report indicating a system anomaly affecting our servers. Following internal verification, we confirmed at approximately 9:30 a.m. on Monday, May 18, that data on the servers had been encrypted by ransomware.

In the course of the subsequent investigation, evidence was discovered indicating that data had been exfiltrated from our servers by the attacker, and we have confirmed that there is a high likelihood that files containing personal information and other data were leaked.

2. Categories of Data Likely to Have Been Leaked

(1) Contact details of officers and employees of our customers, suppliers, and other business partners (names, telephone numbers, and email addresses)

(2) Technical and product information of our customers, suppliers, and other business partners, transaction-related information, pricing information, and information relating to business communications

3. Important: Beware of Fraudulent Communications Impersonating Our Company or Its Officers and Employees

Please be aware that you may receive suspicious emails or telephone calls purporting to be from our company or its officers and employees. Under no circumstances should you click on any URLs contained in such communications, open any attachments, respond to requests for payment or changes to bank account details, or provide any personal or confidential information. Even if a communication appears to have been sent in our name, if you notice anything suspicious, please verify its authenticity using the contact information provided below.

4. Next Steps

It may take some additional time to identify the cause of this incident and determine the full extent of its impact. However, if any new information that should be brought to your attention is identified in the course of our investigation, we will promptly provide an update.

5. Contact Information for This Matter

inquiries@koaglass.co.jp

We remain fully committed to identifying the cause of this incident, determining the full extent of its impact, and implementing measures to prevent any recurrence. We sincerely appreciate your continued understanding and cooperation.

Koa Glass Co., Ltd.